

## Iceland Volcanic Activity – Grimsvotn Volcano

### Important Information Regarding Policy Coverage

**Issued: 24 May 2011 – 10am (NZT)**

The Grimsvotn volcano (located in Iceland) is experiencing its largest eruption in 100 years and has closed airspace in Iceland. According to the Volcanic Ash Advisory Centre (VAAC) in London, depending on the continuing eruption of the volcano and the meteorological conditions, there is a risk that some ash cloud may reach parts of northern Europe in the next 48 hours.

Customers, Agents and Brokers should be aware that as this is now a known event, **policies purchased on or after the 24 May 2011 (0830 NZT) will not cover claims due to the eruption of the Grimsvotn volcano.**

We are continuing to monitor the situation and will issue updated advices if further airspace is closed.

Should you have any further enquiries please contact our Customer Service Team on 0800 500 225