

Important Information Regarding: Travel Advice for Indonesia

Issued: 31st October 2008

Applies for the **Options, Business, Essentials, SaveMore & Corporate** products

The following advice relates to the latest update by the Ministry of Foreign Affairs & Trade on 31/10/2008. Their travel advice for Indonesia has been upgraded and states (in part) the following:

There is high risk to your security elsewhere in Indonesia (including Jakarta, Bali, Batam and Bintan) and we advise against all tourist and other non-essential travel due to the continuing high threat from terrorism. There is also a risk of kidnapping in certain parts of Indonesia....

The Indonesian Government has announced that the three individuals convicted for their involvement in the 2002 Bali bombing will be executed in early November 2008. This announcement and the executions themselves could prompt strong reactions from their supporters, such as demonstrations and acts of violence...

Please be aware of the following General Exclusions as stated in the Travelsure products:

Options & Essentials:

"We Will Not Under Any Section Pay For:

22. Claims under Sections 3 and 8 arising from an Act Of Terrorism or the threat or perceived threat of an Act Of Terrorism".

Business:

"We Will Not Under Any Section Pay For:

22. Claims under Sections 2 (sub-section 5), 3 and 8 arising directly or indirectly from an Act Of Terrorism or the threat or perceived threat of an Act Of Terrorism".

Corporate:

"We Will Not Under Any Section Pay For:

20. Claims against Sections 3, 8 or 16 for any costs or losses arising, directly or indirectly, from any Act of Terrorism or any loss arising out of the intentional use of military force to intercept, prevent, or mitigate any known or suspected Act of Terrorism.

Save-More:

"We Will Not Under Any Section Pay For:

23. Claims under Sections 3 arising from an Act Of Terrorism or the threat or perceived threat of an Act Of Terrorism".

An **Act Of Terrorism** is defined as an act, including but not limited to the use of force or violence, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), which from its nature or context is done for, or in connection with, political, religious, ideological, ethnic or similar purposes or reasons, including the intention to influence any government and/or to put the public, or any section of the public in fear.

As per the above exclusions, we are unable to consider any claim for amendment or cancellation expenses due to any Act of Terrorism as defined above.

This advice will be updated if new information comes to hand.

Should you have any further enquiries please contact our Customer Service Team on 0800 500 225.